

Terms, Conditions, & Privacy

Home Terms, Conditions, & Privacy

TERMS & CONDITIONS.

1. INTRODUCTION

South Melbourne Football Club Limited ABN 32 102 241 252 owns this website.

We respect your privacy and are committed to protecting your personal information.

By using this website, participating and or registering a child in any of our Programs, you accept these Terms, Conditions & Privacy (TCP) policies and agree to comply with them.

If you do not agree to accept these TCP's in full, you must not participate in or register anyone into any of our Programs.

2. REGISTRATIONS AND PAYMENTS

Only a Parent and or Guardian can register a child into our Programs.

All registrations must be paid at the time of registering.

All transactions are processed in Australian Dollars.

The Fee for all Programs is clearly stated on our website and during the online registration process.

3. CANCELLATIONS, REFUNDS, CREDITS.

The following policies apply unless otherwise stated in the Program Details or Location Details on this website.

- 100% credit or refund of the full amount paid when the customer provides us with a Minimum 7 days Notice of Cancellation prior to the commencement of the Program.

- 50% credit or refund of the full amount paid when the customer provides us with Less than 7 days but more than 24 hours Notice of Cancellation prior to the commencement of the Program.

- No credit or refund of the full amount paid when the customer provides us with Less than 24 hours Notice of Cancellation prior to the commencement of the Program.

4. PARTICIPANTS WITH MEDICAL CONDITIONS

Our staff do not supply and/or administer any form of medication to any person attending our Programs.

If a person has any form of medical condition that is deemed serious or potentially life threatening by a doctor then we must be provided with a signed "approval to participate letter" from a doctor, before that person can participate in any of our Programs.

- The "approval to participate letter" must clearly identify the medical condition and include a "treatment plan" so our staff can provide the information to Ambulance or any other emergency medical treatment provider if required.

We do not take responsibility for the implementation of any specific individuals "medical condition treatment plan".

We do not take responsibility for any form of medical treatment other than emergency first aid while awaiting Ambulance or other medical professional service to the individual.

If our staff deem it necessary to call an Ambulance for any individual attending our Programs, then we will do that and any costs associated with the Ambulance or associated medical treatment is the sole responsibility of the parents of the participant.

If our staff believe that a child attending a Program is unwell then the parent will be advised as soon as practically possible.

5. LIABILITY & INSURANCE

We conduct business with Policies of Public Liability Insurance and Workers Compensation Insurance in place.

All participants, and their parents/guardians, accept responsibility for any injury or illness arising out of or in connection with their participation in our Programs.

Private Health Insurance may cover injury or illness arising out of or in connection with participation in our Programs but please check with your own Insurance provider because this statement is not Insurance advice or Legal advice.

All participants in our Programs release and discharge us, our employees and agents, from any claim, suit, demand, expense or cost in respect of any injury or illness arising out of or in connection with their participation in our Programs.

6. COVID RESTRICTIONS

We are complying with all Government policies.

FILMING OF PLAYERS POLICY.

1. INTRODUCTION

All our coaches and staff who have any role requiring them to interact with children (players under 18 years of age) have a "Working With Children Check".

We film our programs, including the players, for the purposes of Coach Training and Content for Coaching products of KBFA.

2. FOOTAGE OWNERSHIP

All footage is owned by SMFC.

SMFC is entitled to use the footage for an unlimited duration of time.

No royalties or any other form of payment apply to anyone participating in the footage.

3. THIRD PARTY USE

We may use the footage in third party applications such as social media and other marketing avenues.

We may use the footage in the creation of content for coaching products sold and or distributed by SMFC.

4. PRIVACY

All footage is covered by our "Privacy Policy" below.

PRIVACY POLICY.

1. INTRODUCTION

We respect your privacy and are committed to protecting your personal information.

This policy together with other information on this webpage, will inform you as to how we collect and process your personal information through your use of and access to our website.

2. CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy will be posted on our website or, where we feel it more appropriate, we will communicate the changes to you by email or other means.

3. THIRD PARTY LINKS

Our website may include links to other websites, plug-ins and applications provided by others, including those acting on our behalf.

Clicking on those links or enabling those connections may allow third parties to collect or share data about you, and they will have their own privacy policies.

We do not control third party websites and are not responsible for their privacy policies or actions.

When you leave our website, we encourage you to read the privacy policy and terms of use of every website you visit.

4. THE PERSONAL INFORMATION WE COLLECT ABOUT YOU

Personal information means any information about an individual from which that person can be identified. It does not include information where the identity of the individual has been removed (anonymous data).

We collect, use, store and process personal information about you, including:

- identity information, including name and d.o.b.;
- contact information, including email address, telephone number(s);
- purchase and transaction information, including details about payments to and from you or your nominated payment service provider and other details of any products or services which you have purchased or might purchase from us, bank account and credit card details; and
- customer service information, including your customer service enquiries and comments.

5. HOW IS YOUR PERSONAL INFORMATION COLLECTED?

Your information is provided to us by you, and we do not use other means to collect your personal information.

You can provide us with that information via our online registration system, telephone, email, post, or otherwise.

6. PURPOSES FOR WHICH WE WILL COLLECT OR USE YOUR PERSONAL INFORMATION

We collect and use your personal information for any of the following purposes:

- to respond to your enquiry via the contact form on our website; and
- to use data analytics to improve our website, products/services, marketing, customer relationships and experiences; and
- all practical Program management

7. STORAGE AND SECURITY OF YOUR PERSONAL INFORMATION

The information we collect from you is stored using Intrac.

Our security measures, and those built into Intrac aim to prevent your personal information from being accidentally lost, used, altered, disclosed or accessed in an unauthorised way. In addition, we limit access to your personal information to those employees, agents, contractors and other third parties who have a business need to know.

Intrac is only authorised to access our data for practical system operational purposes, and all data is considered confidential.

We and Intrac have procedures to deal with any suspected or actual breach of your personal information and will notify you and any applicable regulator of any breach where we are legally required to do so.

8. DISCLOSURE OF YOUR PERSONAL INFORMATION

We may share your personal information with the persons set out below:

- third parties who help us to administer our website and the business operations (such as our internet service providers, website hosting services, management software system, payment gateway providers);
- professional advisers, including lawyers, bankers, auditors, credit assessors and insurers who provide consultancy, financial, legal, insurance or accounting services;
- third parties to whom we may choose to sell, transfer, or merge parts of our business or our assets;
- third parties, including authorities, where we are legally obliged to disclose your personal information to them in order for us to provide our products and services to you.

9. COOKIES

You can set your browser to refuse all or some browser cookies, or to alert you when websites set or access cookies.

If you disable or refuse cookies, please note that some parts of our website may become inaccessible or not function properly.

If you wish to disable cookies you will need to change your website browser settings to reject cookies. How you can do this will depend on the browser you use. Further details on how to disable cookies for the most popular browsers are set out below:

- For Microsoft Internet Explorer:

(a) Choose the menu "tools" then "Internet Options"

(b) Click on the "privacy" tab

(c) Select the setting the appropriate setting

- For Google Chrome:

(a) Choose Settings> Advanced

(b) Under "Privacy and security," click "Content settings".

(c) Click "Cookies"

- For Safari:

(a) Choose Preferences > Privacy

(b) Click on "Remove all Website Data"

- For Mozilla Firefox:

(a) Choose the menu "tools" then "Options"

(b) Click on the icon "privacy"

(c) Find the menu "cookie" and select the relevant options

Our cookies are provided by third parties, such as Google Inc., and are subject to their privacy policies. For more information about their privacy policies, please visit their respective websites. The information these third parties collect may be transferred to, and stored at, a location outside Australia. By accepting cookies, you agree to this transfer, storing or processing of your personal information.

The main purpose for which cookies are used is technical purposes essential to the effective operation of our website, particularly in relation to site navigation.

We use the following cookies on our website:

- Cookies =

`_gid = GA1.3.0000000000.0000000000`

`_gat = 1`

`_ga = GA1.3.0000000000.0000000000`

10. HOW LONG WE RETAIN YOUR PERSONAL INFORMATION FOR

We will only retain your personal information for as long as necessary to fulfil the purposes that we collected it for and to satisfy any legal, accounting, or reporting requirements.

To determine the appropriate retention period for personal information, we consider the amount, nature, and sensitivity of the personal information, the potential risk of harm from unauthorised use or disclosure of your personal information, the purposes for which we process your personal information and whether we can achieve those purposes through other means, and the applicable legal requirements.

11. CONTACT

If you have any questions, concerns or complaints about how we handle personal information, or wish to exercise your rights as set out in this privacy policy or under applicable law, please contact us as follows:

By email: admin@smfc.com.au

CHANGES TO THESE POLICIES

Please revisit this page periodically to stay aware of any changes to this Policy, which we may update from time to time.

If we modify the Policy, we will indicate the date of the latest revision, and will comply with applicable law.

Your continued use of our services after the revised Policy has become effective indicates that you have read, understood and agreed to the current version of the Policy.

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